



**Haddon Pet Services**  
(South Oxfordshire District Council Licence number: 20340)  
Haddon Furze Orchard, Sires Hill, North Moreton OX11 9BG  
Tel: 07713890139 email: [jpcrobins@icloud.com](mailto:jpcrobins@icloud.com)

Dog's name:	
Client's name	
Client address:	
Telephone number:	
Email:	
Emergency contact name:	
Emergency contact telephone number:	
Emergency contact address:	
Emergency contact email:	
Breed of dog:	
Current age and date of birth:	
Is your dog neutered?	
Has your dog ever displayed aggressive behaviour towards people or other dogs?	
Is your dog friendly around new people?	
Is your dog friendly when meeting new dogs?	
Physical description of your dog (size, colour, distinguishing features)	
Microchip number:	
Vet's name and contact details:	
Date of last vaccination (please provide copy of certificate)	
Date of last worming and flea treatments and name of product (please note: MUST be up to date)	

Do you consent to Haddon Pet Services taking your dog to the nearest vets in the case of an emergency?	
Does your dog have any medical issues? Please specify:	
Do we need to administer any medication? If yes, please give specific details:	
Is your dog allergic or intolerant to anything?	
Diet: Please specify amount and times of feeding required	
Please specify if your dog has specific walking requirements	
Do you give permission for your dog to be walked off the lead and away from the home property whilst in our care?	
Do you give permission for your dog to be walked with other dogs boarding at the premises, and with resident dogs?	
Do you give permission for other dogs to be boarded and use the property garden and land at the same time as your own dog?	
Does your dog chase livestock or other animals?	
Do you give permission for your dog to share the use of a room with other dogs during the day and overnight?	
If your dog is used to using a crate, do you give permission for the crate to be used closed overnight and for short periods during the day? (crate must be supplied by client)	
Does your dog have any issues we should know about? ie. separation anxiety, fear of loud noises etc.	
Do you agree to photographs of your dog being posted on Haddon Pet Services website and social media?	
Details of insurance:	
For office use only: Exercise schedule:	

**All information supplied on this form will be used for the purposes of registration and booking only.  
Information will not be passed to third parties.**

**Client Agreement:**

We agree to provide our service to you on the following terms. These terms constitute a legally binding contract between you and Haddon Pet Services.

*What we will do for you:*

We agree to provide our services in a reliable, caring and trustworthy manner.

*What you agree to do:*

You agree to pay the rates that are in effect at the time your pet is in our care. Payment must be made within 7 days of receipt of invoice. Haddon Pet Services reserve the right to charge 8% interest for overdue invoices and for any expenses we incur in chasing overdue invoices.

You agree to provide at least 48 hours notice of cancellation. If less than 48 hours notice is given you agree to pay 20 percent of the total cost of booking. If less than 24 hours notice is provided for a cancellation, then you may be charged in full.

You agree to provide us with all the information necessary for the satisfactory performance of our services, including any dietary, nutritional or exercise requirements of the pet and any other instructions for the wellbeing of the animal. Haddon Pet Services accept no liability where the information provided is incorrect.

You are responsible for supplying the necessary, safe equipment and supplies needed for care of your animals. Haddon Pet Services accept no liability if the equipment provided by you becomes faulty and we reserve the right to charge for any equipment we have to provide and pay for.

You authorise us to obtain any emergency veterinary care that may be necessary during the time spent with your pet. Every effort will be made to contact you prior to veterinary emergency assistance. You accept responsibility for any charges related to this emergency care. You authorise us to use our own vet should it be needed.

You agree to pay for additional fees for providing emergency care, as well as any expenses incurred for unexpected visits, transportation, housing, equipment, food and supplies.

You will be responsible for any medical expenses and damages resulting from an injury to the pet sitter or other persons by the pet. You also agree to indemnify us in the event of a claim by any other person injured by the pet.

*Your Pet*

We require that your pet is up to date with all vaccinations, worming and flea treatments. We reserve the right to terminate our services without compensation should it transpire that your dog is not up to date with the correct treatments.

We reserve the right to terminate this contract at any time if we (Haddon Pet Services) consider that the owner's animal poses a danger to the health and safety of itself, other pets, or any persons.

We do not accept responsibility for security of your premises or loss if we have access to your property to pick up or drop off dogs during the term of this agreement. We will only undertake pick up and drop off of your dog if prearranged with you, and keys will be provided by you for this purpose only.

If you have given permission for your dog to be walked off lead, you will not hold us liable for any damage, loss or injury if your dog runs away.

We are not responsible for damage caused by a pet escaping because of a faulty lead, collar or harness, equipment that is not properly fitting.

We shall not be held responsible for any damage to property caused by your pet whilst it is within our care. We reserve the right to charge you for replacement/repair caused by damage by your pet during the duration of its stay.

You understand that there is always a risk of injury to dogs that are on walks with other dogs or boarding with other dogs. You agree not to hold Haddon Pet Services responsible for any incident outside of our control.

We agree to the terms above.

Signed by the client:

Date: